

## **Faculty Senate Meeting April 11, 2012**

**In attendance:** Paul Anderson, Sharon Andrews, Daniel Bourland, Sheri Bridges, Carol Cramer, Mary Cranfill, Debbie DeHeck, Mary DeShazer, Paul Escott, Mary Friedman, Candelas Gala, Martin Guthold, Michael Hughes, Sarah Jones, Kevin Jung, Judy Kem, Hank Kennedy, Greg Kucera, Rick Matthews, Jack Meredith, Ken Middaugh, James Schirillo, Ahmed Taha, Alan Townsend

### **Topics:**

- Report from Mary Cranfill, President, Staff Advisory Council
- Presentation by Rick Matthews, Associate Provost for Technology & Information Systems, on current information-systems issues Wake is facing
- Election of new officers.

### **REPORT FROM MARY CRANFILL President, Staff Advisory Council**

Procurement Services and what's rolling out: "Deacon Depot" an E'procurement system for procuring goods and paying invoices. This system is relevant to the Reynolda Campus only; not Baptist Medical Center. Prior to this system, everything was a manual paper process. This system allows for more value deals. It's a user friendly tool similar to most online retail sites – one stop shopping environment – whenever and wherever. Easier to find suppliers and distinguish whom we have contracts with.

We are taking a "phased in" approach to this system because each department is different and we're working with each individually.

University Benefits:

- Best value
- Strategic sourcing
- Helps to get best discounts
- Increased speed and efficiency PO and Invoice process
- Contract management

SciQuest (company & software name) is a local supplier and leader in education. Peer universities use this system as well: Notre Dame, Virginia Tech, Stanford, NYU, Virginia, UNC, Duke and Emory.

Provide catalogs:

- Hosted – bring in data files
- Punch out
- 13 hosted & 381 supplier catalog
- Non –catalog purchaser
- Over 13, 000 suppliers

This system allows us to put in items, save it and order even if the item is not listed in a catalog. Heavily integrated with Banner, WFU account streams, provides a single place for reporting, reduces manual effort for processing because it's all automated.

We ran several focus groups across campus and test cases and went live in September 2011. The time line to roll out and have everyone on board is within 1 ½ years. We have quick guidelines and live instructor options for training individuals and departments.

Ready to Go?

<http://deacondepot.wfu.edu>

Email: [procure@wfu.edu](mailto:procure@wfu.edu)

Office: 336-758-uBuy (8289)

**Q&A:**

Q: only goods based or services?

A: can do services too

Q: how does it do non-catalog items

A: type in or copy/paste to search. We've taken all our active suppliers, mechanism transmit, PO and took time over this past summer building the system to seller specs. Currently, we can't tell if we get our contract rate or if we can get more discounts. This system will save everyone money.

Q: Is this for department heads and admins only?

A: In rolling this out, it is for department heads, admins and if faculty prefer to do their own, they can and some departments have only their admins use it. We leave it up to each department.

Q: How will this effect relationship with Office Depot?

A: WFU as a whole is a larger entity and combining our efforts with those of the other schools, will receive larger discounts. Currently, contracts have been submitted and we are reviewing bids from Staples, Office Maxx and Office Depot.

**PRESENTATION BY RICK MATTHEWS  
Associate Provost for Technology & Information Systems**

Status of computing around campus; questions and concerns.

Aware of student laptop review; Lenovo's contract ends this year and we're looking at everything.

Cloud, Max rather than IS decision, if looking bigger and more diverse climate – thinks it's best if everyone is involved. Engaging faculty, students, administration side, everyone on campus is impacted; finding out what admins offices think and working with students.

Hosting Forum this month (Chemistry, Athletics, and Anthropology). Next Step Site (email by Dean Fetrow). This is a huge thing – be engaged! Driven by IT Executive Committee. Class of 2000 Academic Computing, Admin Computing, IT Council, Advisory to Provost and V.P. Draft 1 by May by Itech by late fall provide recommendation to Provost and Senior Vice President.

Laptops issued to students? If we are to keep it (moving toward Cloud computing) everything must be on the table; all dimensions examined. We delivered to students, \$3,888 for software – costs university less than \$50 per year per student due to various incentives and university equipment.

Student Forum, Campus Connect: met, had lots of discussion regarding the standard load, software, reducing costs; 2 or 4 year contracts, multiple models, mac or windows, etc.

Didn't think a machine would last 4 years and does it have the same software as incoming freshman, reliability; students are very mobile, moving machines approximately every 15 minutes; new models have solid state drivers – no moving parts; concerns how many times we read and write from it; more reliable now than years ago (reliability of hardware); software may be better as Mac; more confident in pushing out applications to upgrades; options to reduce cost of program.

Cloud versus security and fidelity; security aspects, data, publishing. Can we own everything in the cloud? Moving to Google mail has it become less secure? Myth of security, easy to believe with walls we can touch that it's more secure – confident in staff – most common source of data breach is an unhappy employee. Chances that Google can decipher, have access to go rogue – they can spend a million on security – we can't – they have 3 million paying customers and have billions on the line if do not have a secure service. (Mike Rallings, Jeff Teague, and Joel Garmin, Director of Security – IS does not report to me as it would be a Conflict of Interest.

It's easier to handle 2 loads than 2 machines – option for very few faculty less variation in performance of machines now can only put in additional memory – nothing now 1 step down from what we have now; next step down is not performance but reliability.

How long would we be committed by a decision? Don't think our hands will be tied and will have an exit even if not tied to a vendor; we will get the technology.

3 years from now, laptops and tablets – in 7 months will be asking if the device is a laptop or tablet.

Process: did interviews, not many know how the selection works. Past years, not much choice, big trade between weight and performance; now, the hotter machine is way outside our price range.

Promote Wednesday 12:00 noon – 3:00 p.m. for Event: Tech Exploration – look for email – 15 presenters so far

Connect Faculty with Faculty and what they are doing with technology; check out DeTamble and ZSR 204 as they have been upgrade to TelePresence. There is also a room behind the Bridge with individual TelePresence at no cost.

WebEx: only campus in the world that has video conference for each faculty and student.

- have classes for this or one on one training
- Primer
- Dreamweaver

Adobe is increasing pricing by 1700% on students' computers; therefore it's going away and we're looking at alternatives; if no solution, we'll have to provide labs. PaintShop Pro is a good option to replace Adobe. We'll not spend one more dime on laptops than we do now, so nothing else will be throttled. 2 versus 4 year machines; Apple may discount like Lenovo did; don't assume Mac would be more expensive; "say you are leaning toward Mac but don't want to pay more".

Itech will see all prices but cannot be discussed – bound legally by confidentiality contract.

Relationship to Medical School; we collaborate closely; John Bomey is part of the decision making and benefited by partnering.

Substantive differences; most years same machine; this year is strange – Intel delayed their processor so every vendor has delayed. We are going to have breakneck pace to get it by June 30.

Graduate School purchases new thinkpads, same model for PhD students; 2 year old machines for masters program – this has to be a factor in the decision.

Lenovo make more reliable machines and takes care of WFU, but Medical School has justifiable reasons for being unhappy. Make best Windows laptops but not best customer service.

Undergrads' laptops come from tuition, graduate school need to handle – not IS. Be sure a Graduate School report goes in.

Hear about "Apply Yourself" – talk to Debbie.

Underlying data is not clean with Banner – problem is well understood and wide spread commitment to addressing the problem. Huge effort to get this fixed; people enter data at certain times so data is accurate. It's big but all are pulling in the same direction.

## **ELECTION OF NEW OFFICERS**

### **Senate pass resolution** (passed unanimously)

The Senate would like to honor Interim Provost Mark Welker for his service to the University this last year. We appreciate all the work he has put in on behalf of all schools on the Reynolda Campus under often challenging conditions.

### **Election of Officers** (passed unanimously)

Daniel Bourland as President  
Hank Kennedy as Vice President  
Michael Green as Secretary  
Judy Kem as Member at Large