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WELCOME CLASS OF 2021
The day we had all been waiting on came, went, and is now in the rear view mirror—the students are finally here! This year, our Facilities team members helped to move in more than 1,350 first-year students in to their new home on our beautiful campus. The new Maya Angelou Residence Hall became a home to 224 of those freshman students. You can learn more about the families that arrived in the Wake Forest Magazine article: ‘Move In 2017’.

Whether it was unloading vehicles, pushing carts of furniture, helping set up rooms, greeting students with a bright smile, assisting families on ‘where to go’, delivering meals to our teams, and/or providing continuous clean-up for recycling (2,450 lbs. of cardboard)—we all played a major part in providing a lasting first impression for our new group of students and their families. Great job, team!

NEW ONLINE WORK ORDER REQUEST SYSTEM
We are pleased to announce the new online service request system, WorkOrders!

WorkOrders replaced the online work order request system: Infor EAM (7i). A cloud-based system powered by Dude Solutions, WorkOrders has an intuitive and user-friendly interface as well as the background capabilities to ensure a better self-service work order experience and response time.

Service requests are processed ‘Monday through Friday’ from 8 a.m. to 4:30 p.m. If you need any assistance, please reach out to Customer Service at 336.758.4255 or Brett Hewitt at 336.758.6195.

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DEHUMIDIFIER PROJECT

The Maintenance and Utilities team has been hard at work installing more than 20 new dehumidifiers in selected residence halls’ lounge rooms, laundry rooms, and break areas. These devices, which can remove more than 8 gallons of water daily from the air, help improve the quality of air by removing the excess moisture. About 90 percent of the project is complete, with many of the devices already working above ceiling tile or inside cabinets.

REYNOLDS GYM: PHASE 2 COMPLETE

After more than a year of construction, Phase 2 of Reynolds Gym has opened its doors to the campus community as a center for fitness/wellbeing. This area of the building features over 18,000 square-feet of cardio and strength training areas, including over 60 cardio machines, free weights, and weight training equipment. The new indoor rock climbing wall features 10 rope lanes and numerous surfaces for a variety of skill levels.

"I find myself (more and more often) at the new gym for a quick cardio workout on the treadmill before work, during lunch, and after work. I love the new space and the equipment!" - Lisa Morgan, Warehouse

Read more about it in Wake Forest News and the Winston Salem Journal.

SUSTAINABILITY INITIATIVE

JL Bolt, his construction team, and RL&H members (Frank Shelton and Wesley Todd) were recognized for ‘Sawstainability’ in Wake Forest Stories. Out of 2,113 old bed frames that were removed from the residence halls, 61% were donated, 39% were retained for construction, and 0% were sent to the landfill. Recycled furniture can be found around campus.

Please watch the YouTube videos, starring JL and the Construction team, at the following links: Part 1 & Part 2.

GUNS N’ ROSES: NOT IN THIS LIFETIME

A few Facilities employees were able to provide electrical backup support for the recent Guns N’ Roses: Not In This Lifetime concert on Friday, August 11. It was the first large concert event (with around 36,000 people in attendance) to be held at the WFU BB&T Field since the early 1990s.

Read more: Winston Salem Journal.
### ENERGY SAVINGS

F&CS has made progress this summer on interior LED lighting conversions. Around 1,000 fixtures were converted, which should yield around $35,000 annual energy savings.

**Doug Ecklund**, Building Systems Manager, has been the lead on this project and states "the staff and faculty (in the areas that have been converted) have been pleased with the improvements thus far!"

The project is expected to continue throughout FY18.

### STAFF CHANGES

#### Custodial Team
- **Janet Martin** - Team Lead Custodian
- **Matthew Lawrence** - Mgr., Quality Control & Proj.
- **Patrick Thomas** - Supervisor, RL&H
- **Ron Mitchell** - Team Lead, Proj. & Rapid Response

#### Maintenance Team
- **Greg Phillips** - Surplus & Sanitation Assistant
- **Mark Mayberry** - Manager, Maintenance
- **Mark Cook** - Team 2 Service Tech. II
- **Mark Shouse** - Auto Technician II
- **Larry Love** - Project Foreman
- **Roger Roberts** - Surplus & Sanitation Assistant

### RETIREMENTS

#### Custodial Team
- **Carnell Covington** - 41 years
- **Hazel Daniels** - 24 years
- **Sherman Funderburk** - 22 years
- **Willie Singletary** - 12 years
- **Ava Nelums** - 11 years
- **Lester Ferrell** - 11 years

#### Maintenance Team
- **Lee Cook** - 22 years
- **Rebecca Harrington** - 21 years
- **Ray Trindade** - 12 years

### WFU COMMUNITY

Project Pumpkin is an annual campus-wide event founded in 1989. Each year more than 800 children from local agencies are escorted to the Reynolda campus where students, faculty, and staff combine to provide a safe environment for trick-or-treating and entertainment. This year, the event will occur on Wednesday, October 25, from 3 p.m. to 6 p.m. Please visit [Project Pumpkin](#) for additional information.

### DEPARTMENTAL AWARDS

Wake Forest University has been named one of ‘The 25 Most Beautiful College Campuses in America’ via [Condé Nast Traveler](#).

Wake Forest University has been named one of ‘The South’s Most Beautiful Colleges’ via [Southern Living](#).